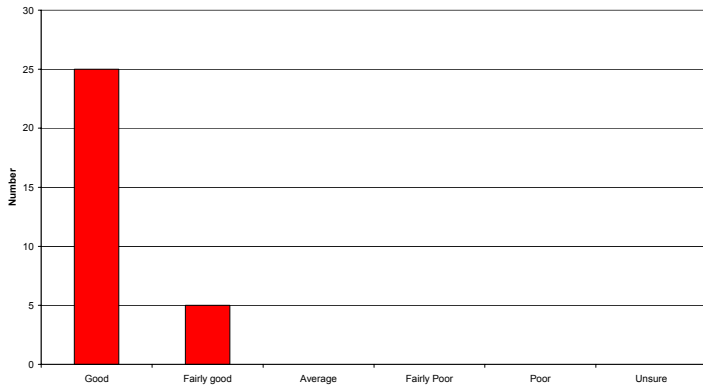


**4<sup>th</sup> CIWEM North Western & North Wales Autumn Conference  
 "Water Treatment and Distribution"  
 11<sup>th</sup> November 2005  
 Delegate feedback**

Total Delegates            69  
 Number of responses       30 (43%)

**Q1 How would you rate the content of the speakers today?**

Q1 How would you rate the content of the speakers today?

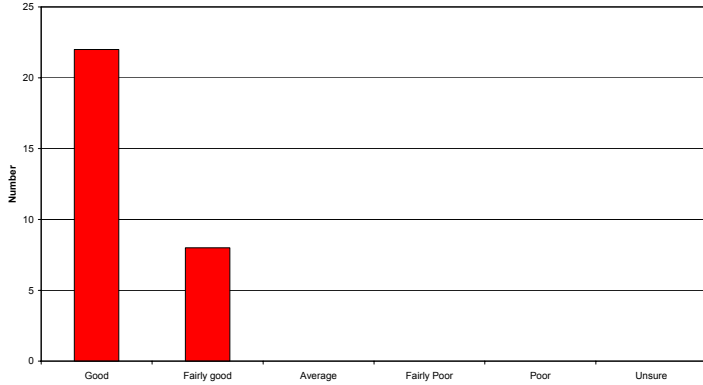


**Comments**

- Interesting topics, forward looking, innovative

**Q2 How would you rate the quality of the presentations by the speakers today?**

Q2 How would you rate the quality of the presentations by the speakers today?

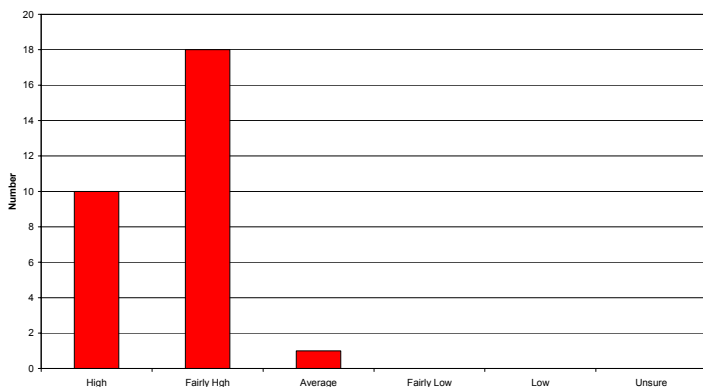


**Comments**

- Easy to listen to and understand.

**Q3 How would you rate your overall satisfaction with the venue?**

Q3 How would you rate your overall satisfaction with this venue?

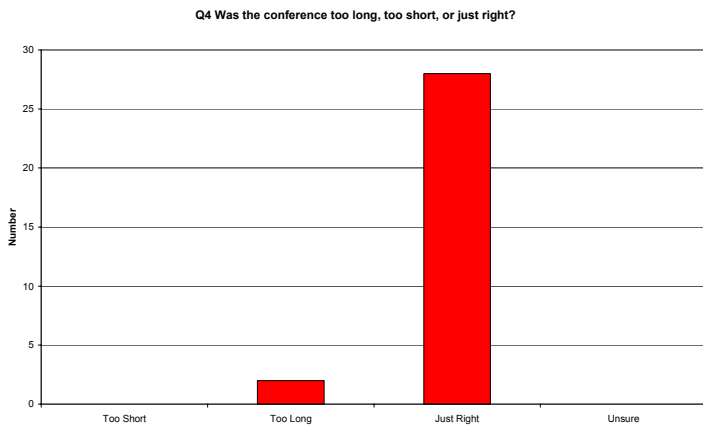


**Comments**

- Good venue and room.
- Room was cold!

#### Q4 Was the conference too long, too short, or just right?

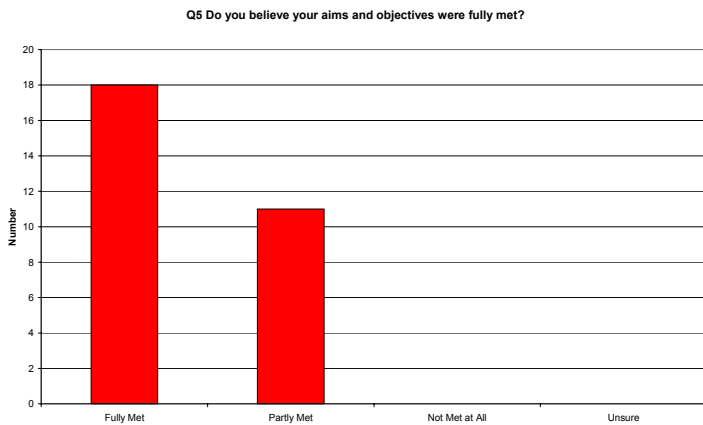
##### Comments



- A little too long
- Breaks well planned and on time!

#### Q5 Do you believe your aims and objectives were fully met?

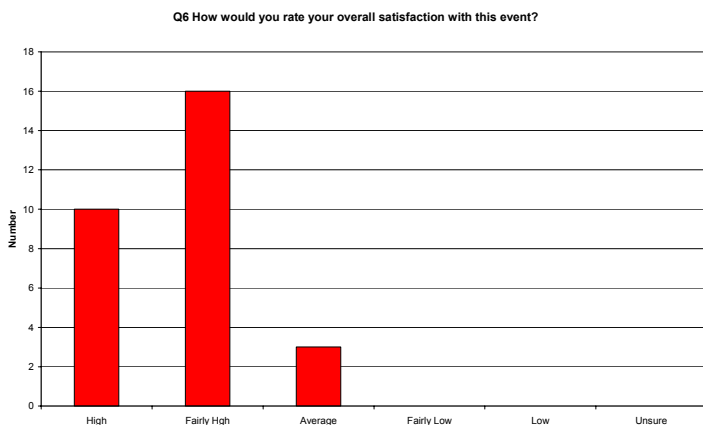
##### Comments



- Some content was different to what I expected from the title
- Some interesting topics

#### Q6 How would you rate your overall satisfaction with this event?

##### Comments



**Q7 How will today influence what you do in the future, if at all?**

- Some good ideas to pass on.
- Yes, come again
- Lots of food for thought
- Follow up some ideas and (unreadable word)
- Become more involved with CIWEM – membership application
- New technology ideas may be useful
- Attend more conferences
- I am more aware of leakage management, water discolouration problems and the acronyms involved in water distribution.
- Interesting to look at new and emerging technologies

**Q8 How did you originally become aware of this event**

- Flyer (5)
- Email (5)
- CIWEM Newsletter (1)
- Internal communication (3)
- Circulation from company CIWEM rep (2)
- CIWEM Website (2)
- Presenter forwarded details (1)
- Member of CIWEM (1)

**Q9 Are there any ways in which the event could have been improved?**

- Two queues for lunch and coffee
- Hot room and hot food!
- Use tiered auditorium so people at the back can see the screen
- More practical examples of projects
- Can't think of any