

Welcome to the first UDG DWMP Practitioners Event (aka Training Day)

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Technical Director Stantec

10 opportunities for improvement through DWMP

1. **Partnership** planning & co-delivery
2. Make the wastewater / stormwater service intrinsic to the **resilient city** concept and **place-making**
3. Understand and embrace network and WWTP interactions – **systems approach**
4. Planning for long-term and near-term under **significant uncertainty**
5. Make a compelling **business case for increased investment** in wastewater service

6. **Fit for purpose modelling** – right place, level of detail and timing
7. **Customers as agents** for improved wastewater service
8. Use of **leading not lagging** indicators of risk
9. **Be honest** – will performance deteriorate or improve given what is affordable?
10. **Acute vs chronic**: fighting today's fires whilst avoiding tomorrow's

Sli.do

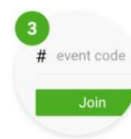
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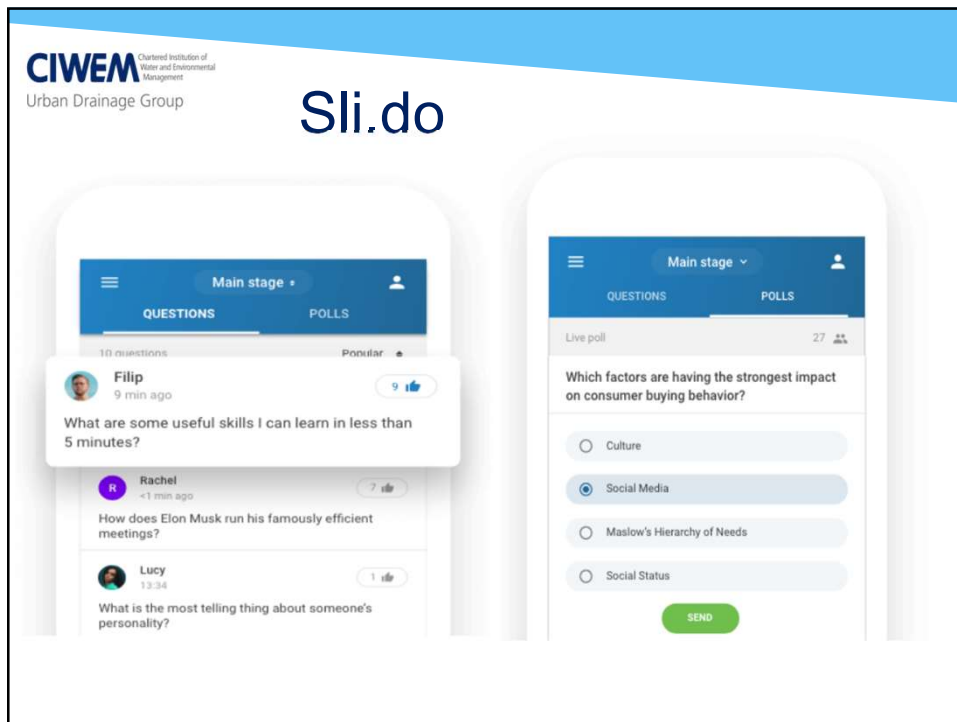
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CIWEM Chartered Institution of Water and Environmental Management
Urban Drainage Group

Rules

- When asking a question, please state your name and company.
- We will attempt to respond to as many questions as possible throughout the day.
- If we cannot respond our presenters will respond via email after the event.

Important

- We will be using the Sli.do responses to inform CIWEM's feedback to DEFRA DWMP consultation
- This is an opportunity for you to help shape the future direction of DWMP's
- Sli.do will be available after the event, it will be taken offline **Friday 22nd 17:00** so you have time to reflect before responding

Thank you 2018 sponsors

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2019 CIWEM UDG events

Birmingham Conference*	08 May
Scotland Conference*	27 June
Nottingham Conference	4-6 November

* call for papers closes 28 February