Recruitment Pack
CIWEM Trustee
The Chartered Institution of Water and Environmental Management (CIWEM) is the only independent, chartered professional body and registered charity with an integrated approach to environmental, social and cultural issues. It works for the public benefit of a sustainable world.

This pack contains information aimed at potential applicants for Trustee roles at CIWEM. The pack sets out information about:

1. Welcome Letter from our President
2. “Why work with CIWEM” testimonials from Trustees, Executive and Members
3. CIWEM as an organisation
4. The role of the Trustee Board and the responsibilities of Trustee Board members
5. The selection process
6. Appointment terms for Trustee Board members
7. CIWEM’s Equal Opportunities policy and monitoring

1- Welcome Letter from the CIWEM Immediate Past President and Trustee, Steve Thompsett

“CIWEM is a brilliant organisation, at the forefront of tackling some of our greatest water and environmental challenges, on a global stage. As our sector rises to the challenges posed by the climate and nature emergencies, and Covid-19 recovery, our new strategy puts environmental professionals front and centre, recognising that the sector needs more people with the right skills to deliver high-quality solutions.

The CIWEM Trustee Board consists of a highly passionate internationally renowned professionals and experts in their respective fields who care deeply about the issues our water environment faces. Board meetings are lively debates that not only ensures CIWEM is focussed on its priorities, but remains current and far reaching in its ambition.

If you are keen to volunteer your time to make an impact, bring a different view and be inspired by this incredible team at CIWEM, we want to hear from you!”

2- Why work with CIWEM

Pete Brooks, CIWEM Trustee: “I have been a member of CIWEM since 2003 and have learnt and grown so much through my CIWEM and professional journey. I have been fortunate enough to be equipped at every stage of my career with the latest knowledge and skills through my involvement with CIWEM. This has allowed me to deliver excellent result for the organisation I have been employed by and worked with in the UK and New Zealand.

I have delivered solutions to complex environmental challenges through effective proactive environmental stewardship and engineering capability.

I am proud to be part of the CIWEM Board of Trustees and see this as part of my social responsibility to provide good governance, development of others to ensure the best solutions and outcomes are achieved in the exceptionally challenging times we live.”
Hannah Coogan, Trustee and Vice President: “I have volunteered with CIWEM since I was a graduate in the flood and coastal sector 17 years ago. I’m now a Regional Director in the same sector and a CIWEM Board Trustee. CIWEM has been a big part of the journey through my career to get here. Becoming Chartered in 2009 and a Fellow in 2019 have given my career structure and the external recognition to excel and winning the CIWEM Young Member of the Year award in 2008 gave me a huge confidence boost. Volunteering on various committees and panels has helped me develop an extensive network across the private, public and charity sectors, helped raise my profile and has given me the opportunity to develop skills such as policy development, event management and public speaking and chairing alongside my day job. I hope to continue to volunteer for CIWEM as long as possible as part of giving back to an organisation and the sector it supports as my thank you for the opportunities it has given me.”

Niki Roach, Past President and former Trustee: “CIWEM is at the centre of the biggest questions facing our planet and takes a leading role in connecting and developing professionals tasked with answering those questions. Being part of the Trustee Board has given me the opportunity to support the growth of the institution and provided plenty of personal development along the way. Professionalism and evidence based decision making are so important in the current climate. Being part of the Board provides the opportunity to help CIWEM focus on its charitable aims and push to innovate and offer increasing member benefit. It’s a vibrant organisation with significant ambitions and I’ve thoroughly enjoyed being part of the journey as a Trustee and President over the last 6 years.”

Szidonia Csiki, Membership and Professional Standards Manager: “The most important testimonial on why I like working at CIWEM is that after 6 years I am still here, grateful for my kind, caring colleagues. While I am adequately challenged in my job, I appreciate working with people who make me feel acknowledged and I am thankful for the support and flexibility I get professionally and personally.”

Valeria Ji, Learning & Development Projects Manager: “The L&D department is a very ambitious division of CIWEM. I really enjoy growing with the department and CIWEM has supported my professional development along the way. The caring, collaborative and fun team brings much joy to my work. Also, I am always inspired by what our members accomplish to make the world a better place. Being a part of the community that is united by passion gives me immense pleasure.”

Emily Clarke, FCIWEM: “CIWEM is a place of trusted advice and guidance, and a safe space to share and challenge views. I am inspired by its work, people and causes, and it has encouraged and enabled me to grow as a professional.”

Rob Forsyth, Metropolitan Branch Committee Honorary Chair: “I have chaired the Met Branch for the last few years, and seen CIWEM positively and collaboratively engage with the public, its members and its branch committees to provide strong leadership on knowledge sharing and technical excellence which has greatly advances the water and environmental industry. CIWEM are a forward thinking institution who identifies and tackles big issues, and therefore I am, and my fellow committee, are very pleased to be volunteering with such an institution who shares our passionate, openness and dedication to the environment.”

Paul Shaffer, Director of Innovation and Delivery: “I’ve been at CIWEM for nearly 18 months. That time has flown by, it’s been a great move for me. What’s clear is that CIWEM’s Executive is full of very passionate and capable people.”

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It feels like we’re at the tipping point of something special, there’s growing traction on initiatives and activities and there are plenty of opportunities to support our members and the industry as they overcome some complex issues, particularly relating to skills and capacity.
A key part of delivering this change is how we implement and monitor the delivery of our Strategy. It’s fundamental that everyone from the Trustee Board and Executive is aligned with our enabling principles and values to deliver real purpose and positive outcomes."

3- CIWEM as an organisation
CIWEM represents and supports a community of thousands of members and organisations in over 90 countries who are dedicated to improving water and environmental management for the benefit of the public.

Our vision is a world in which professionalism and excellence build connections to inspire widespread, impactful water and environmental solutions.

We face urgent and intertwined climate and nature emergencies over the next decade and beyond. To address these effectively and at the same time unlock wider opportunities and benefits, we need to understand their complexities and ensure solutions will be effective, compelling and mainstreamed. We will need to act rapidly, but with assurance and support.

In 2019, CIWEM declared a climate and biodiversity emergency, pledging to help its 10,000 members to tackle climate change and to make our world more sustainable. We produce a diverse programme of events, professional training, publications, awards, and environmental policy work to support that mission.

The CIWEM strategy
This is an exciting time to join CIWEM as we launched our new Corporate Strategy, Planet, People, Possibility, in August 2022. As our global leaders set targets on emissions reduction, climate resilience and nature recovery and begin to develop implementation policies and plans, demand for solutions will grow considerably.

This will need a bigger, more diverse water and environment profession with knowledge at its fingertips. Supported and inspired to deliver the best solutions and outcomes anywhere in the world. Informed to present decision-makers with the evidence for bold action in the right places. Collaborative and connected to share and mainstream best practice, for people and the planet.

The CIWEM priorities
Our high-level priorities over the next few years include the following:
1. Equity, Diversity and Inclusion – leading to our executive, committees, groups and branches and our membership overall becoming an exemplar in our sector
2. Corporate Strategy – promote our values to the point where they are truly intrinsic across our institution
3. Membership expansion – significant growth in numbers and international presence
4. Digital transformation – we are investing in the complete update of our digital systems to create a first-class experience for our members and stakeholders and improve our operational efficiency
5. Partnerships, mergers and acquisitions – our aim is to bring consolidation within the institutional sector in which we operate. We also see mergers and acquisitions as a significant part of how we will grow, joining with other institutions or businesses to expand our capability and services.

6. A content rich organisation – our content strategy directs us to build an increasing volume, diversity and quality of content that can be utilised via an expanding range of channels and outlets, for example, through events, publications and digital media.

CIWEM values

We are clear that to be effective in delivering our vision we must live and work by our values. As an organisation and community we will:

- **Be united by passion**, caring for our planet and recognising it is the only home we have
- **Take action with accountability**, backing up what we say and do with evidence and transparency and acting honourably and professionally whatever we do
- **Be inspired and inspire**, taking inspiration from the good practice delivered by our members and committed to sharing it widely to inspire others
- **Collaborate with conviction**, always committed to working together with our teams, our members and wider organisations to achieve our vision and goals, and
- **Celebrate success**, championing the best solutions, showing the world what good looks like and making the case for pockets of excellence to be mainstreamed for the future. At the same time ensuring that valuable lessons are learned and shared.

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The strength and reach of CIWEM membership

CIWEM’s members are employed across many sectors, including engineering, science and environmental management. Members work in posts in local authorities, water companies, regulatory bodies, consultants, contractors, government departments, universities and environmental organisations.

At CIWEM we champion highly qualified water and environmental managers, engineers and scientists who are recognised throughout the world for their professional expertise and conduct. The Chartered Water and Environmental Manager qualification (MCIWEM C.WEM) is the ultimate demonstration of an individual’s skill and technical excellence in the field of water and environmental management.

Individuals can join us at any stage in their career, whether they are studying, actively looking to progress, or already extensively experienced. Our membership grades and qualifications add value and recognition to our member’s achievements.

Local networks

CIWEM has strong international networks promoting technical excellence and knowledge sharing. Members can attend professional debates, technical meetings, site visits and social events through their local branch.

External registration

Through CIWEM’s licences with The Engineering, The Science Council and the Society for the Environment, we help suitably qualified members register as Chartered Engineers, Incorporated Engineers, Engineering Technicians, Chartered Scientists, Chartered Environmentalists and Registered Environmental Practitioners.

Expert panels

Members are encouraged to join CIWEM’s specialist panels which meet regularly to discuss policy, respond to government consultations, assist with press and media enquiries, develop event programmes, contribute to publications and share the latest thinking. Panels cover water resources, flood and coastal erosion risk management, drainage, natural capital, wastewater and bioresources, water quality and climate change.

Policy and advocacy

Our advocacy work focuses on engaging the expertise within our membership (through specialist panels) and wider stakeholder networks into evidence-based research, critique and advice and associated outreach. This often takes the form of briefings, position statements, research and reports as well as thought leadership and commentary. Recent focus includes on water quality and storm overflows, climate change adaptation and resilience, drought, soils, and natural flood management. We commonly work collaboratively with other professional institutions, NGOs and business partner organisations to promote and achieve traction around our messaging. We engage actively with press and media, as well as parliamentarians, government and wider decision-makers.

Policy to Practice

CIWEM’s Policy to Practice stream of work complements and helps integrate CIWEM’s activities within Policy & Advocacy and Learning and Development. Policy to Practice activities directly support the competency of our members and the industry as well as the sharing and delivery of good practice. It provides opportunities for CIWEM and others to provide vital
thought leadership in some of the complex challenges we need to overcome to deliver positive environmental outcomes.

Specific objectives include to:

1. Bridge, complement and integrate our Policy & Advocacy and Learning and Development initiatives.
2. Bridge policy, science and practice improving the competency of our members, the sector and improving delivery on the ground.
3. Contribute to the development of relevant outputs in water and environmental management.
4. Maximise and diversify our income streams.

**Learning and Development**

Utilising CIWEM’s Policy outputs and working as one of the dissemination channels for Policy to Practice, CIWEM’s Learning and Development activities creates high quality training for members and the wider CIWEM professional network. The learning function helps individuals, businesses, local authorities and government agencies fill skills gaps and increase access to industry best practice. Accreditation programs for other CPD opportunities, universities and business partner Professional Development Programs mean that this good practice can be materialised in and for external parties looking to align their approaches to that of the journey to professional registration.

**Conferences and events**

CIWEM organises and delivers a full programme of over 70 sector-leading virtual and in-person events and welcomes over 7,000 attendees each year. CIWEM events cover a wide range of topics such as climate adaptation and resilience, flooding, sustainable urban drainage, land & water management, wellbeing and professional development. CIWEM events bring together policy makers, academics and practitioners for topical environmental debates at the cutting edge of science, engineering and technology. These include conferences, exhibitions, dinners, awards, training days, webinars and networking events. CIWEM’s office, 106 to 109 Saffron Hill, London allows the Institution to further enhance this varied programme of events and to provide higher standards of engagement with its stakeholders.

CIWEM events live and breathe our vision, goals and values, speak compellingly to our audiences, building on outreach successes, and keep delegates at the forefront of innovation, best practice and the most pressing water and environmental issues.

**Publications**

All members receive CIWEM’s magazine, The Environment, and a digital copy of the peer-reviewed Water and Environment Journal published quarterly. CIWEM also publishes the open-access Journal of Flood Risk Management, which is free to view online for all CIWEM members and the public.

**The Environmental Photographer of the Year**

Now in its 15th year, The Environmental Photographer of the Year competition continues to spotlight the most inspirational environmental photography from across the globe and provides an international platform to raise awareness on environmental issues that put our planet at risk. The competition celebrates humanity’s ability to survive and innovate and showcases thought-provoking images that call attention to our impact and inspire us to live sustainably.
**Annual reports and accounts**

These can be accessed via the CIWEM website address: [http://www.ciwem.org/governance/annual-reports/](http://www.ciwem.org/governance/annual-reports/)

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**4- The role of the Trustee Board**

The Trustee Board has overall responsibility for the proper governance and oversight of the institution, its aims and objectives. There are 15 Trustees on the Trustee Board. Trustees use their breadth of knowledge and experience to support, challenge, monitor and approve the strategy and policies recommended by the Chief Executive Officer (CEO). The CEO leads an executive team, which is responsible for the day to day operations of the Institution. The Institution seeks a diverse group of CIWEM members to act as Trustees. In making these appointments regard will be taken of the overall balance of the skills and experience of the board and other attributes including gender, ethnicity and geographical spread. The essential and desirable criteria for all Trustees (including the Chair) are set out in the person specification below.

The Chair (elected by the Trustees) and Trustees will ensure that the Institution pursues its strategic objectives and complies with charity law. They will, based on their breadth of knowledge and experience, constructively challenge and support the CEO and the executive team, to whom the implementation of policy and operational decisions has been delegated.

The President is the figurehead of the Institution and performs an ambassadorial role, promoting and representing CIWEM at high-profile events.

There are five standing committees: Finance & Audit; Diversity & Inclusion; Strategy Implementation; Remuneration; and Nominations. These, together with other committees, established by the Trustee Board undertake such tasks and responsibilities the Trustee Board opt to delegate.

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**Role of Chair**

**Principal Responsibility**

The Chair’s main responsibility is to lead and manage the work of the Trustee Board of CIWEM and to ensure that it operates effectively, provides vision and direction and fully discharges its legal and regulatory responsibilities.

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**Role of Trustee**

**Main Accountabilities**

The main accountabilities for individual Trustees are:

- To ensure that the Institution pursues its objectives as defined in its Royal Charter and Bye-laws.
- To ensure that the charity complies with its legal obligations, e.g. charity law, company law, accounting law, health and safety law, etc.
- To contribute actively to the Board of Trustees’ role in giving firm strategic direction to the organisation, setting overall policy, defining goals, setting targets and evaluating performance against agreed targets.
- To safeguard the good name and values of the charity.
- To ensure the effective and efficient administration of the charity.
- To ensure the financial stability of the charity.
- To protect and manage the property of the charity.
- To ensure the proper investment of the charity’s funds.
- To appoint the Chief Executive and monitor their performance.
- To ensure the confidentiality of personal and other sensitive information concerning individuals and restricted information.
• To openly declare any conflict of interest and step aside from further decision-making on issues affected.
• To attend any Trustee training days, Trustee development meetings and other similar events.
• In addition to the above duties, each Trustee should use any specific knowledge or experience they have to help the Board of Trustees reach sound decisions. This will involve scrutinising Board papers, leading discussions, focusing on key issues, and providing advice and guidance requested by the Board on new initiatives, or other issues relevant to the area of the charity’s work in which the Trustee has special expertise.

**Person specification for all Trustees**

**Essential Criteria**

All Trustees will need to demonstrate a commitment to the Institution’s objectives and a willingness to devote the necessary time and effort to their Trusteeship of the organisation; in particular to be available to attend all Board meetings and to participate in any Committees. Candidates must have:

• A track record of achievement in their own field(s) having worked at board, senior level or equivalent in the private, public or voluntary sectors.

• An appreciation of charity governance and an acceptance of the legal duties, responsibilities and liabilities of a Trustee.

• Excellent intellectual ability, integrity and independent judgement.

• The ability to look creatively at the Institution’s strategic priorities and comment on issues involving different viewpoints and sources of information.

• High quality communication and influencing skills, including the capacity to network at a senior level.

• The ability to work effectively as a member of a team and to support the Chief Executive and the executive team.

• Excellent commercial judgement and understanding of commercial drivers and management methods.

• Membership of CIWEM; either through existing membership or through facilitated membership following selection as a potential Trustee.

**Desirable Criteria**

It would also be desirable for the successful candidates to bring a range of knowledge and experience that includes some or all of the following:

• Company secretarial, banking, insurance, financial or legal expertise.

• An understanding of training and/or online training businesses.

• A background in commercial organisations and/or contracting/delivery expertise.

• Environmental policy, conservation and ecology.

• Senior level NGO experience.

• Water and/or environmental management in any of its forms.

• Knowledge of service provision.

• Marketing, media and communications.

• A track record in their own field appropriate to leadership of a national body, with experience of corporate governance issues.

• Non-executive experience, most likely at committee level, with skills in setting agendas and maximising the contribution of others.

• Sufficient weight and personal authority to work effectively with senior business and political leaders.

• An understanding of the workings of governmental bodies.

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• Senior level experience in one or more of the commercial business areas in which CIWEM subsidiaries operate.

5- The selection process
This section sets out the process and timetable that CIWEM will adopt for the recruitment, assessment and selection of its new Trustees.

Timeline and activities (tentative and subject to change)

<table>
<thead>
<tr>
<th>Date(s)</th>
<th>Activity</th>
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<tbody>
<tr>
<td>Wednesday 31 January 2024</td>
<td>12.00 noon (GMT) deadline for receipt of applications</td>
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<tr>
<td>Week commencing 22 January</td>
<td>Shortlisting of candidates for interview</td>
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<tr>
<td>Mid-February 2024</td>
<td>Panel interviews: Face-to-face at CIWEM, 106-109 Saffron Hill, London</td>
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<tr>
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<td>Optional virtual interviews for international and applicants unable to attend in person.</td>
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<tr>
<td>w/c 15 April 2024</td>
<td>Appointment of selected Trustees confirmed</td>
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<tr>
<td>September 2024</td>
<td>Induction Day for new Trustees</td>
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Notes:
1. Please use these dates as indicative and do notify if you have any clashes with them.
2. In the event of a non-member being selected for Trusteeship, support will be provided to assist the nominated candidate to secure membership of CIWEM.
3. CIWEM will expect all selected Trustees to attend a carefully structured induction day in September 2024. This will be subject to the latest Government guidelines and may take place virtually. It will be essential for all new Trustees to participate in this event given the aim is to help them to make a good start, and to become operational and productive in their new roles as quickly as possible. It is envisaged that new Trustees will attend the Board from October 2024 onwards. This may be a virtual meeting subject to the Government guidelines at that time.

6- Appointment terms for Trustees

Term and Commencement Dates
Appointments will be made within the context of the Nolan principles. These roles will be appointed on an initial three-year period, renewable for a further term of three years assuming a satisfactory first term. There is a presumption of renewal after the first term assuming the performance criteria are met. In any event there will be a maximum of two consecutive terms totalling six years. Legally, a new Trustee assumes their role on the board after their appointment has been approved by the Trustee Board (or from the date of securing Membership of CIWEM in the event of a non-member being nominated). Operationally, Trustees will typically start their terms of office in the September of the year in which they have been appointed. For newly appointed Trustees this will be after their attendance at the annual induction day.
**Remuneration**
These roles are unremunerated, but travel and subsistence expenses will be reimbursed.

**Time Commitment**
There are a minimum of 6 Trustee Board meetings each year. Trustees are also required to undertake other duties for the Institution that could require an average commitment of 15 days per annum. Typically, these duties will include playing an active role on at least two of CIWEM’s Trustee committees.

**7 - Equal Opportunities**

This section sets out CIWEM’s policy on Equal Opportunities. **Please complete and return the separate Monitoring Form with your application.**

**Equal opportunities and fair treatment of applicants**
CIWEM is committed to eliminating discrimination and encouraging diversity amongst our workforce, including members of the Trustee Board. Our aim is to ensure that the people we appoint will be truly representative of all sections of society and each person will feel respected and able to give their best. The purpose of this policy is to provide equality and fairness for all in our employment and not to discriminate on any grounds. We oppose all forms of unlawful and unfair discrimination.

All employees and officers of the Institution will be treated fairly and with respect. Selection for employment, promotion, training or any other position or benefit will be on the basis of aptitude and ability. All employees and officers will be encouraged to develop their full potential.

Our approach to recruitment reflects this and our recruitment and selection process is conducted in accordance with good equal opportunities practice. Selection is based on how well applicants meet the requirements set out in the person specification for any given role.

**Applicants with disabilities and special needs**
If you have a disability, which you would like CIWEM to take into account when considering you as an applicant, please inform us when you apply. Let us know if you feel we can help in any way and we will do the best we can to support you.

**Complaints**
Any applicant who feels that they have been unfairly discriminated against during our recruitment, assessment and selection process is invited to write to the Chair of the Trustee Board setting out the basis for their complaint to do so please use the email address used below. Any complaint will be thoroughly investigated and the outcomes reported. This procedure does not affect your right to complain to an Employment Tribunal in any way.

The Equality & Human Rights Commission is also available to give advice on any employment matters relating to equal opportunities.

**Questions**
Please contact governance@ciwem.org or call +44(0)207 831 3110.

This pack has been prepared by CIWEM and Eastside Primetimers, www.ep-uk.org.
Privacy Policy
The Chartered Institution of Water and Environmental Management respects your privacy and is committed to protecting your personal data. Our privacy policy will inform you as to how we look after your personal data and tell you about your privacy rights and how the law protects you.

This can be viewed here: https://www.ciwem.org/privacy-policy.