ROOT CAUSE ANALYSIS

MASTER AN EFFECTIVE EVIDENCE-BASED AND SCALABLE PROBLEM-SOLVING METHOD

COURSE OUTLINE
16 hours of classroom instruction delivered over two working days with no pre-training requirements.

**Day 1**

- Session 1: Introduction to Structured Problem Solving
- Session 2: The Sologic RCA Overview
- Session 3: How to Gather and Manage Information, Data and Intelligence
- Session 4: Defining Problems and Understanding their Impacts
- Session 5: Understanding Cause and Effect Logic

**Day 2**

- Session 7: Exploring Solutions Types & Effectiveness
- Session 8: Critiquing Solutions against Organisational Goals
- Session 9: Facilitating Meetings and Managing Teams in RCA Projects
- Session 10: Creating RCA Reports
- Session 11: RCA Software
- Session 12: Case Study and Full Facilitation Exercise

**Close and Evaluation**

"Your process worked great. I was able to conduct a very successful analysis and report my first time using Causelink."

**CORPORATE EHS MANAGER, LARGE MARINE SERVICES ORGANIZATION**