

Root Cause Analysis – Advanced Problem Solving Course Structure

Day One

0930- 1045: Introduction to RCA & Structured Problem-Solving Concepts

BREAK 30 Mins

1115 – 1230: Assembling RCA Teams and Gathering & Managing Data

LUNCH 60 Mins

1330 – 1445: Defining a Problem and Understanding Impacts

BREAK 30 Mins

1515 – 1630: Introduction to Cause & Effect and Visual Charting

Day Two

0930 – 1045: Review of Day 1 followed by Case Study

BREAK 30 Mins

1115 – 1230: Generating and Evaluating Solutions

LUNCH 60 Mins

1330 – 1500: Final Case Study Exercise

Break 30 Mins

1530- 1630: RCA Reporting & Facilitating Essentials

- Each session contains solo/group exercises and instructor-delivered demonstrations.
- Pre-recorded instructional video and insights will also be aired.
- Instructor will share valuable RCA insights and experiences.
- Instructor will support learning and encourage feedback.

If you require any further information on this course, please email CIWEMLearning on learning@ciwem.org.